

**S C V Y S**



STAFFORDSHIRE COUNCIL OF VOLUNTARY YOUTH SERVICES

**CHILDREN & YOUNG PEOPLE  
VOLUNTARY SECTOR CENSUS REPORT 2024**

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# 1. Introduction

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The SCVYS Children & Young People (CYP) Annual Census is used to demonstrate the impact made collectively by our member organisations in providing positive activities and support for Children and Young People (aged 0-24) in Staffordshire. It is compiled by utilising a range of both quantitative and qualitative data provided by SCVYS member organisations, incorporating an overview of their organisational profile and the activity and support they have delivered during the period 1st April 2023 to 31st March 2024.

For the 2023-24 period, SCVYS undertook a comprehensive review of the Census exercise aimed at:

- Making the process less onerous for members in terms of their time and capacity to complete the exercise which is a stipulation of their annual membership renewal.
- Enabling the more efficient use of Development Worker time previously spent on chasing, checking and inputting hard copy data.
- Demonstrating closer alignment with the different elements contained within the new [Statutory Guidance on Services and Activities to Improve Young People's Wellbeing](#).

This review concluded with the development of a new online Census survey that members could opt to complete as part of an arranged appointment with their Development Worker or independently (via the online platform or Word document). New supplementary guidance was also produced to support members preparation for completing their Census return e.g. data on young people's attendance by age range, volunteer/staff numbers, training or awards achieved etc.

The findings presented below relate to responses obtained from 190 members, from a potential total membership of 203 organisations, equating to a positive 94% response rate overall. Of the remaining 13 organisations:

- 8 didn't respond to contact about their annual membership renewal despite numerous attempts being made and these have since been lapsed.
- 3 members have paused or ceased delivery (2 x due to lack of adult volunteer leaders / 1 x due to a lack of funding and limited uptake)
- 1 member has moved under the governance and management of Tamworth Family Hub.
- 1 member based in Wolverhampton hasn't delivered activity or support within Staffordshire for some time.

## 2. Key Data for 2023-24

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**50,094**

*Children & Young People aged 0-24 accessed positive activity or support during the period*

**416**

*Young People achieved DofE Awards*

**10,333**

*Active Volunteer roles supporting activities and provision within SCVYS member groups*

**1,619**

*Under 18 Volunteer roles supporting SCVYS member groups*

**5,354**

*Volunteers/Staff completed training as part of their roles*

**74%**

*Of SCVYS members were confident about the future of their organisation as a whole*

**713**

*Paid Staff supporting activities and provision within SCVYS member groups*

**3,404**

*Young People achieved awards linked to their involvement with SCVYS member groups*

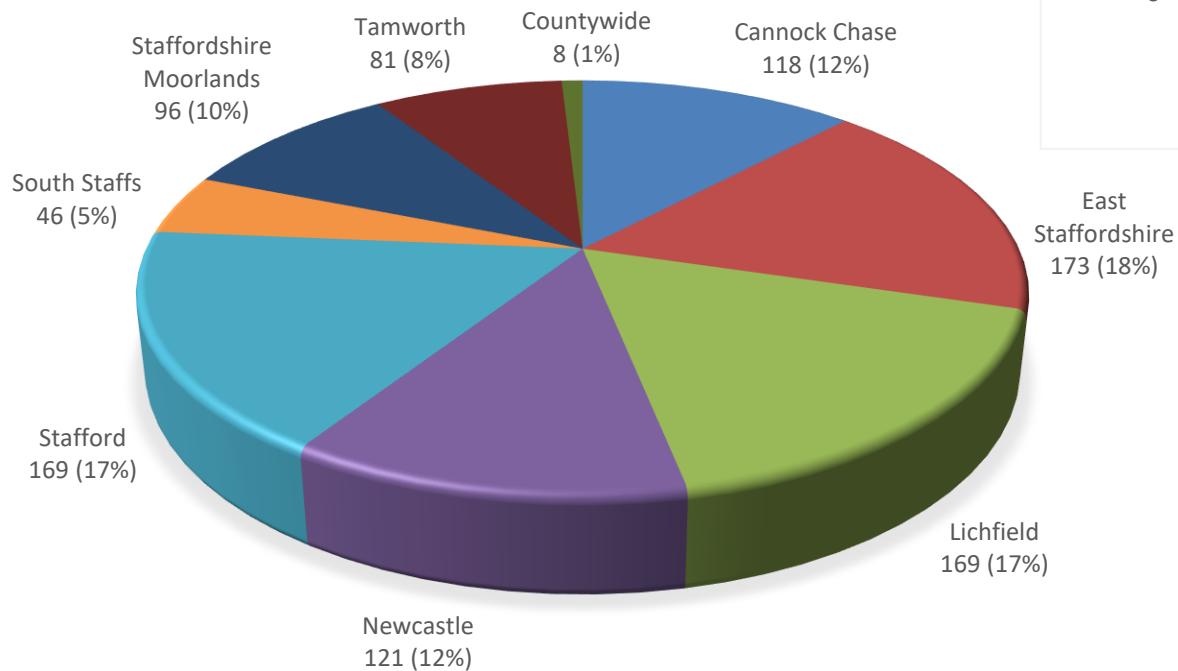
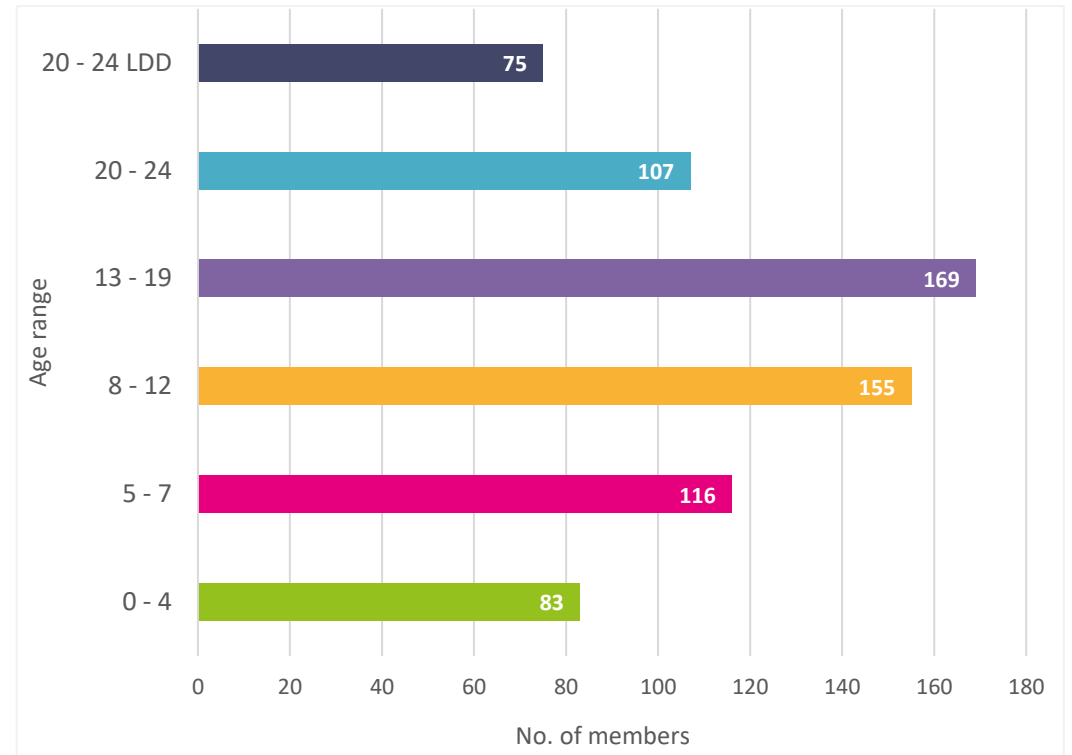
**81%**

*Of members rated SCVYS support at 8 or above, with 10 being excellent*

### 3. SCVYS Membership – Age Ranges supported & Geographic Profile

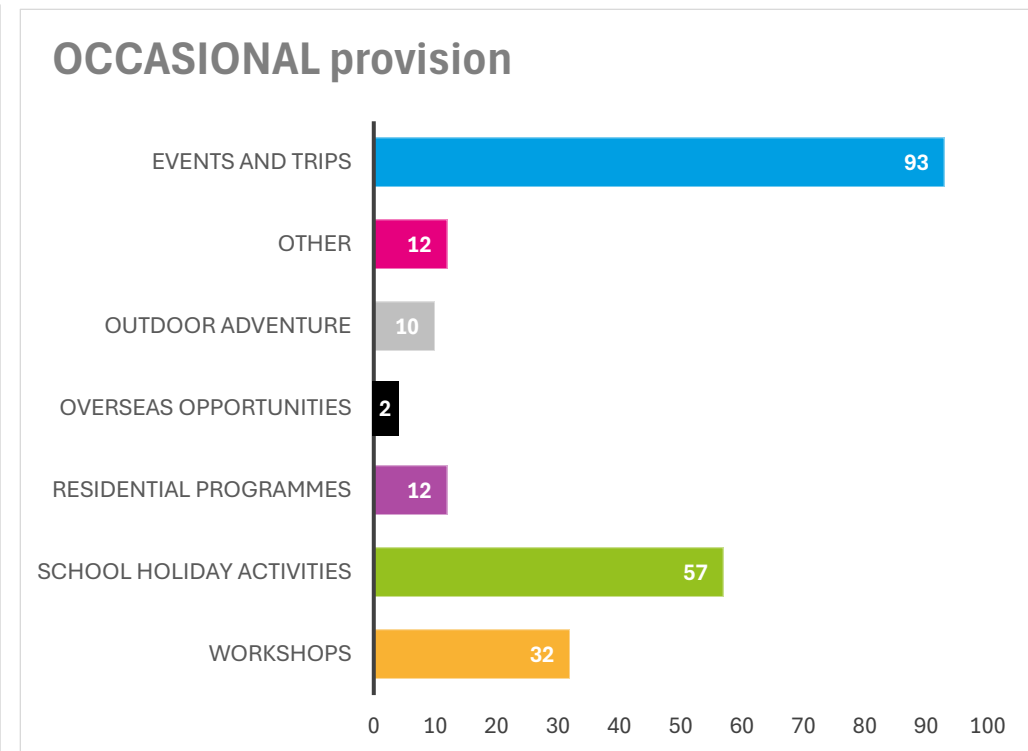
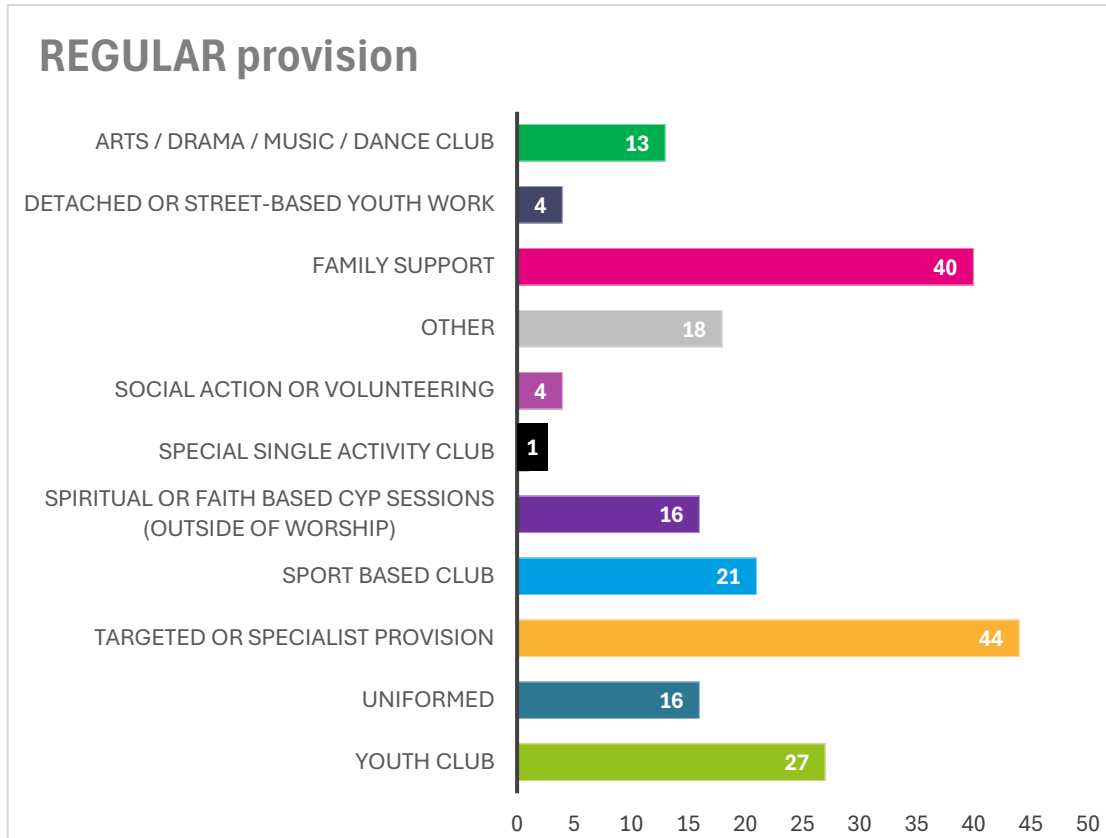
As part of the survey, we asked members to indicate the age group(s) of children and young people their organisation works with. As highlighted in the chart to the right, the largest age range worked with was the 13-19 bracket, expressed by 169 members (89% of respondents). This was closely followed by the 8-12 age group (82% of respondents).

In the pie chart below, we can also show the number of units of provision run by SCVYS members in geographic locations at a district level. This indicates higher levels of membership and provision in East Staffordshire, Lichfield and Stafford, whilst the lower represented areas include the Staffordshire Moorlands, Tamworth and South Staffordshire.



## 4. Types of Provision delivered to Children & Young People in Staffordshire by SCVYS members

This section identifies the types of provision members deliver to children and young people (CYP) in Staffordshire. This comprises activity or support delivered on a regular basis and any occasional types of activity e.g. residential programmes, school holiday activities etc. For the purpose of clarity, we mean activity or support that takes place outside of core school hours and ‘regular’ means at least once per month.



A selection of SCVYS members also provide a range of support sessions to young people within school settings during core hours (not included in the attendance figures below). They provide information on topics such as substance and solvent misuse, knife crime and serious violence, confidence building, communication skills, emotional wellbeing and resilience, bullying and peer pressure, mentoring and employability, faith and spirituality, debating clubs, local history workshops and a range of other Personal, Social, Health & Economic (PSHE) topics.

## 4.1 SEND Inclusivity

As part of the Census exercise, we asked members if they were open to involving children and young people with mild to moderate learning difficulties or disabilities (i.e. Autism, ADHD, dyslexia or dyspraxia). Of those responding, 95% stated 'Yes', thereby considering themselves to be a SEND inclusive organisation; whilst 5% stated 'No'.

Of the 5% that stated 'No' we asked what prevented them from doing so e.g. Lack of knowledge, confidence etc. Of those responding:

- 3 stated it was not applicable to the remit of their organisation.
- 1 sport-based club stated it was unsuitable.
- 1 youth club stated they had unsuitable facilities and a lack of resources to support.

As highlighted in the table below, SCVYS membership comprises 17 organisations who exclusively offer activities and support to children, young people or young adults with learning disabilities or difficulties (LDD) and complex needs (some also provide support to parents/carers). In addition, 3 members (BACT, MSA and Wyrley Juniors FC) also provide SEND specific sessions as part of their wider programme of activity.

<ul style="list-style-type: none"><li>• BLAST (Lichfield)</li><li>• Burton Albion Community Trust (BACT) – 3 units (East Staffordshire)</li><li>• Chasetown Youth Disability FC (Lichfield)</li><li>• Chuckle Productions (Stone)</li><li>• COGS (Lichfield)</li><li>• Creative Choices CIC (Tamworth)</li><li>• Liberty Jamboree (Lichfield)</li><li>• Equal Support Opportunities (East Staffordshire)</li><li>• Friends 2 Friends (Lichfield and Burton)</li><li>• LDD Monday Club (Rugeley)</li></ul>	<ul style="list-style-type: none"><li>• Lifeworks Staffordshire (Newcastle-under-Lyme)</li><li>• Midlands Soccer Academy (MSA) – 3 units (Lichfield)</li><li>• National Autistic Society (Stafford)</li><li>• Our Space (Newcastle-under-Lyme)</li><li>• Project Indi (North Staffordshire)</li><li>• The Peter Pan Centre for Children with Special Needs (North Staffordshire)</li><li>• SNAP - Special Needs Adventure Playground (Cannock)</li><li>• SPIN (Tamworth)</li><li>• Uttoxeter Gateway Club (East Staffordshire)</li><li>• Wyrley Juniors FC – 5 units (South Staffordshire)</li></ul>
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Approximately, 12% (3,795) of the total regular attendance figures quoted by members related to the involvement of SEND children and young people of which 59% were male and 41% were female. In reality the overall number is likely to be higher, however, this is not always known, questioned or recorded by organisations.

## 4.2 Guides & Scouts – A uniformed sector membership update

The following data has been included to update on Staffordshire's most prominent uniformed organisations in Scouts and Girlguiding. As highlighted, CYP membership levels continue to steadily increase overall. Current challenges cited as having an impact on both organisations included higher venue hire costs and the ongoing recruitment of new volunteers (despite seeing a small upturn as per 6.1 below) to meet increased demand/waiting lists (particularly notable for the Squirrel Scouts aged 4-5 cohort).

Girlguiding Staffordshire Membership (comprising 304 Units)					
District	Pre Covid 2019-20	Previous Year 2022-23	Current Year 2023-24	Current / previous year variance	Current / pre-Covid year variance
Cannock Chase	776	689	664	-4%	-14%
East Staffordshire	706	571	563	-1%	-20%
Lichfield	876	699	695	-1%	-21%
Newcastle	485	519	546	+5%	+13%
South Staffordshire	1,031	102	108	+6%	-90%
Stafford	682	782	824	+5%	+21%
Staffordshire Moorlands	681	614	646	+5%	-5%
Tamworth	474	406	420	+3%	-11%
<b>Staffordshire Totals</b>	<b>5,711</b>	<b>4,382</b>	<b>4,466</b>	<b>+2%</b>	<b>-22%</b>

Staffordshire Scouts Membership (comprising 419 Units)					
District	Pre Covid 2019-20	Previous Year 2022-23	Current Year 2023-24	Current / previous year variance	Current / pre-Covid year variance
Cannock Chase	576	541	587	+9%	+2%
East Staffordshire	1,220	1,123	1,054	-6%	-14%
Lichfield	1,505	1,426	1,400	-2%	-7%
Newcastle	1,176	1,089	1,282	+18%	+9%
South Staffordshire	233	232	223	-4%	-4%
Stafford	1,359	1,229	1,223	0%	-10%
Staffordshire Moorlands	625	688	671	-2%	+7%
Tamworth	721	650	751	+16%	+4%
<b>Staffordshire Totals</b>	<b>7,415</b>	<b>6,978</b>	<b>7,191</b>	<b>+3%</b>	<b>-3%</b>

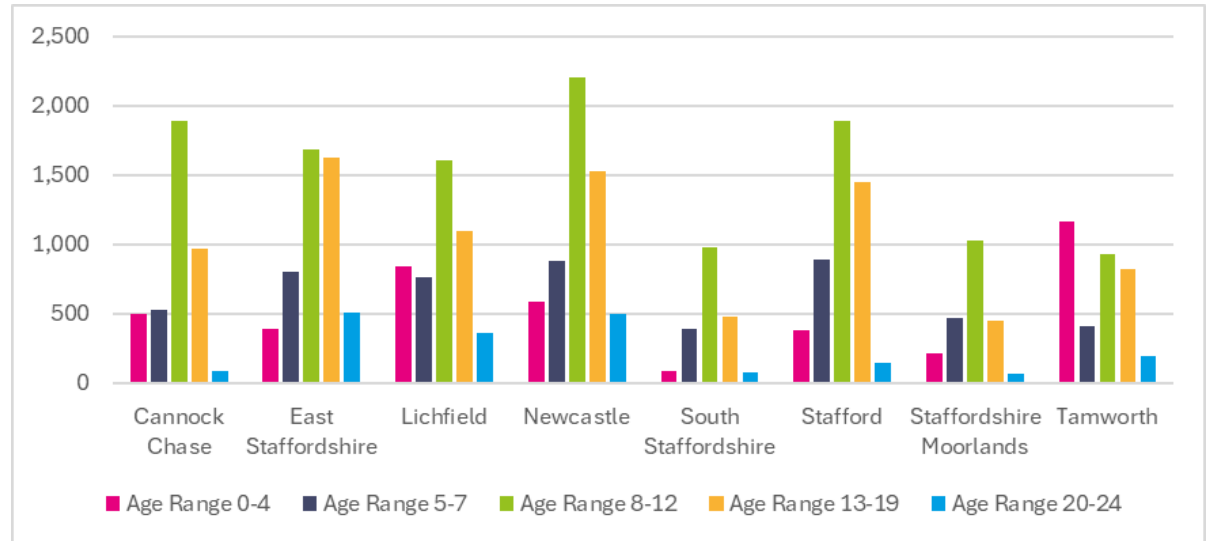


# 5. Children & Young People’s Attendance in Activity or Support

## 5.1 Attendance in ‘Regular’ Activity or Support by Age Range & District

The following data shows the levels of attendance in regular activity or support by age range and geographic district. By ‘regular’, we stipulated this to be activity or support that takes place at least once per month and this should take place outside of core school hours.

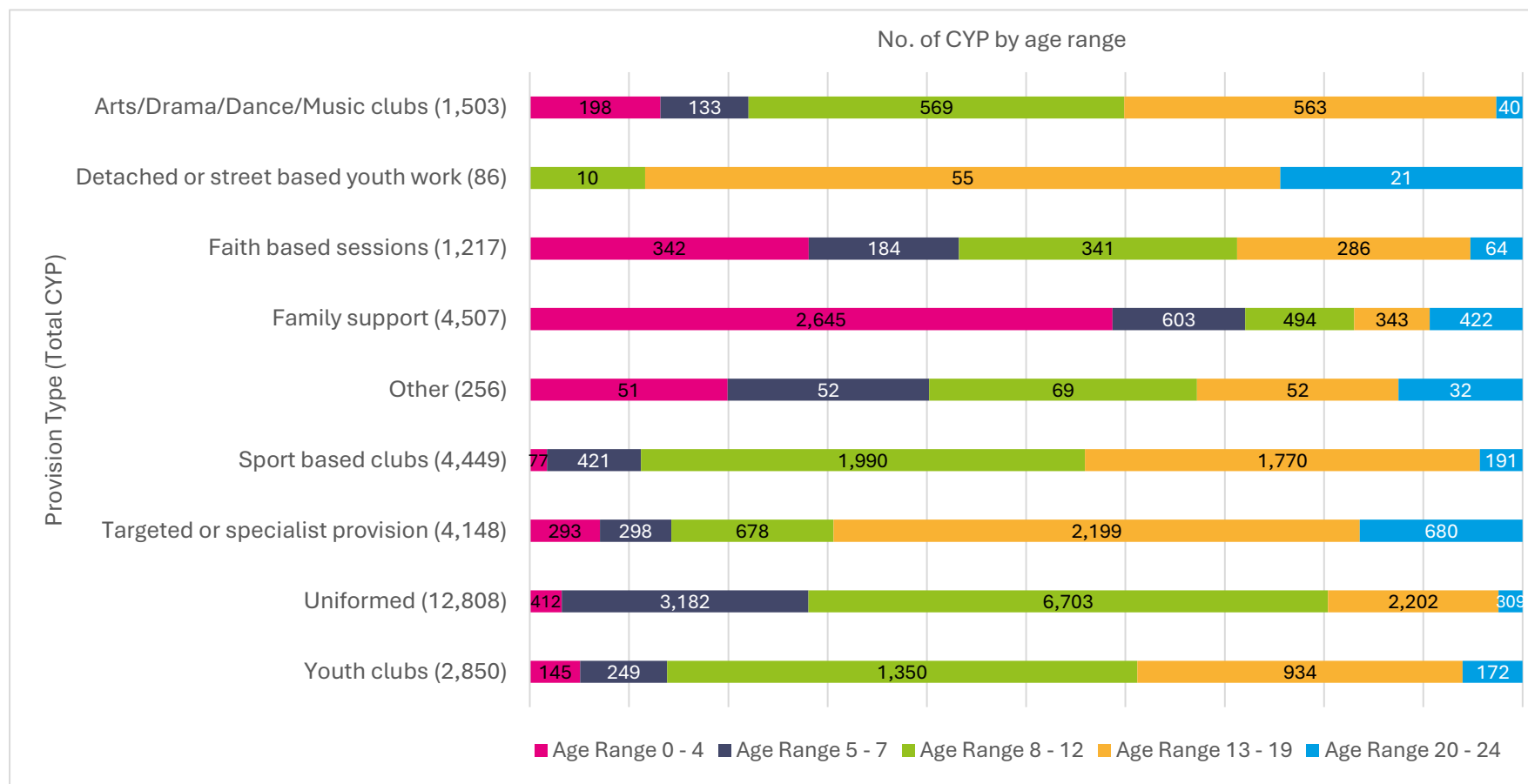
The statutory guidance parameters relate to the attendance of young people within the 13-19 age bracket, which represents 26.4% of overall regular attendance recorded for the period.



District	Age Range 0-4	Age Range 5-7	Age Range 8-12	Age Range 13-19	Age Range 20-24	Total
Cannock Chase	495	528	1,887	966	87	3,963
East Staffordshire	391	798	1,688	1,627	504	5,008
Lichfield	840	762	1,604	1,095	358	4,659
Newcastle	582	878	2,205	1,523	494	5,682
South Staffordshire	88	389	976	479	76	2,008
Stafford	382	887	1,886	1,444	144	4,743
Staffordshire Moorlands	216	467	1,024	449	71	2,227
Tamworth	1,169	413	934	821	197	3,534
<b>Total</b>	<b>4,163</b>	<b>5,122</b>	<b>12,204</b>	<b>8,404</b>	<b>1,931</b>	<b>31,824</b>

## 5.2 Attendance in 'Regular' Activity or Support by Age Range & Provision Type

The chart below highlights the number of children and young people engaged in 'regular' activity or support by age range and provision type.



As is consistent with previous years, participation in uniformed provision remains the highest at 12,808 which represents a 4% increase overall on 2022-23 levels. Of this total, over half of participants (52%) were in the 8-12 age bracket.

The category types which then followed in terms of attendance levels were family support provision, sport-based activities and targeted or specialist support (incl. SEND).

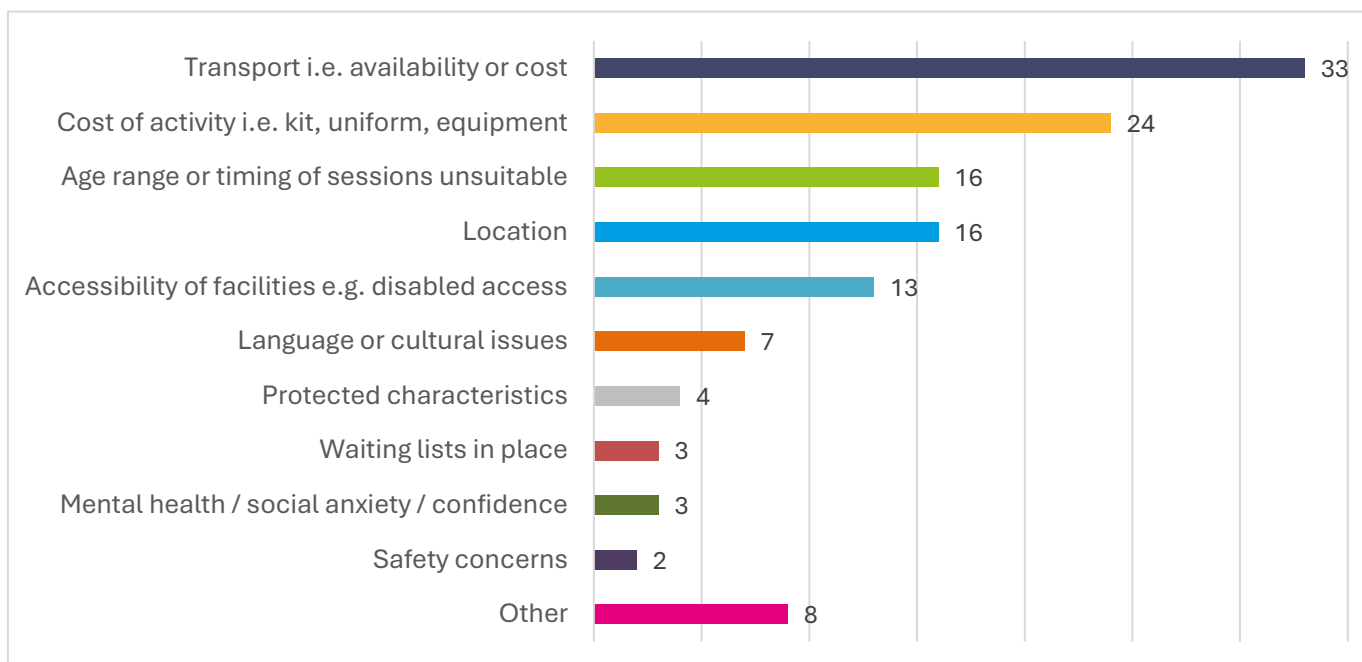
### 5.3 Attendance in 'Occasional' Activity or Support

During the 2023-24 period, a total of **18,270** children and young people participated in a range of 'occasional' activities provided by SCVYS members. The breakdown of numbers attending against the types of activities is shown in the chart to the right.

Events and trips	2,354
School holiday activities i.e. HAF, SPACE	1,822
Residential programmes	45
Workshops	1,714
Mixture of above provision types (x4)	11,331
International / overseas opportunities	19
Other (Family fun sessions, outdoor park recreation for CYPF, English sessions for asylum seekers)	985
<b>Total 'occasional' attendance:</b>	<b>18,270</b>

### 5.4 Barriers to Participation

It is important to create spaces that are accessible, welcoming and supportive of all children and young people. As part of the Census, we asked members if they were aware of any barriers that are prohibiting children and young people in accessing their provision. **71** respondents stated **'Yes'** to this question and the barriers selected are reflected in the bar chart below, with transport and cost of attending provision featuring most highly.



For those that cited 'Other' barriers, these included:

- Armed Services provision - Deployment can mean there is only one parent at home looking after the children. If an older sibling wants to attend youth club but they have younger siblings, the parent might not be able to collect them from the activity as the younger ones might be in bed.
- Young people having exams and feeling the pressure to study.
- Stigma from the family thereby affecting access (Specialist support provider).
- Councils and social workers are not providing information about providers (SEND Day opportunities provider) and Council referral routes are poor (Supported housing provider).
- Young people feel discriminated against.
- Motivation.


## 6. Volunteer roles & Paid staff supporting delivery within SCVYS member groups by Type of provision

Type of Provision or Support	Committee members	Regular Volunteer Roles Under 18	Regular Volunteer Roles Over 18	Occasional Helpers	Total	Paid Staff
Arts/Drama/Dance/Music clubs	73	121	187	57	438	29
Detached or street-based youth work	12	0	3	0	15	3
Faith based	122	90	330	112	654	41
Family support	178	76	515	107	876	125
Other	186	6	164	91	447	80
Sport based clubs	154	447	588	168	1,357	76
Targeted or specialist provision (incl. SEND)	233	175	945	83	1,436	314
Uniformed	641	561	2,850	229	4,281	6
Youth clubs	241	143	341	104	829	39
<b>Total</b>	<b>1,840</b>	<b>1,619</b>	<b>5,923</b>	<b>951</b>	<b>10,333</b>	<b>713</b>

Overall, the level of active volunteer roles has increased slightly on the previous year (up by 12.7%). The largest cohort of volunteers highlighted above relates to those supporting uniformed provision such as Guides and Scouts, and conversely to last year's 5.3% decrease in this category, we can now report a 12.77% increase in the number of volunteers supporting this cohort of provision overall. 89% of this increase (3,814) relates to volunteer roles within guides and scouts, and a comparative breakdown to 2022-23 can be seen in 6.1 below. Also of note is the 79% increase in the number of roles being undertaken by young people under the age of 18, which is potentially indicative of member organisations placing greater emphasis on internal young leader development. The estimated in-kind contribution of the 10,333 volunteer roles in supporting delivery, equates to a value of £22.54m.\* 713 paid staff roles were reported to support delivery within SCVYS member groups, the majority of which are likely to be part time or sessional staff.

\* Staffordshire median hourly rate (NOMIS) of £15.81 x Average of 3hrs per week x 46 weeks pa x 10,333 = £22,544,333

## 6.1 Guides & Scouts – Volunteer Base Comparison

	Previous Year: 2022-23			
	Committee Roles	Regular Volunteers UNDER 18	Regular Volunteers OVER 18	Occasional Helpers
Girlguiding Staffordshire HQ	28			
Cannock Chase	6	18	118	1
East Staffs	6	7	99	2
Lichfield	8	13	119	0
Newcastle	5	6	109	0
South Staffordshire	2	4	19	1
Stafford	11	22	173	1
Staffordshire Moorlands	10	12	143	0
Tamworth	3	18	78	1
<b>Staffordshire Totals by role</b>	<b>79</b>	<b>100</b>	<b>858</b>	<b>6</b>
			<b>Total:</b>	<b>1,043</b>

Current Year: 2023-24				Current / Previous Year variance
Committee Roles	Regular Volunteers UNDER 18	Regular Volunteers OVER 18	Occasional Helpers	
22				-21%
7	35	145	3	33%
7	25	137	1	49%
5	24	147		26%
7	9	125	1	18%
1	2	25	1	12%
8	32	236	1	34%
9	17	142	1	2%
5	24	83	1	13%
<b>71</b>	<b>168</b>	<b>1,040</b>	<b>9</b>	
		<b>Total:</b>	<b>1,288</b>	<b>23%</b>

	Previous Year: 2022-23			
	Committee Roles	Regular Volunteers UNDER 18	Regular Volunteers OVER 18	Occasional Helpers
Scouting Staffordshire HQ	9			
Cannock Chase	78	27	99	29
East Staffs	93	65	204	18
Lichfield	55	76	330	28
Newcastle	93	49	233	32
South Staffordshire	12	14	37	36
Stafford	88	42	222	21
Staffordshire Moorlands	48	15	130	22
Tamworth	35	35	113	18
<b>Staffordshire Totals by role</b>	<b>511</b>	<b>323</b>	<b>1,368</b>	<b>204</b>
			<b>Total:</b>	<b>2,406</b>

Current Year: 2023-24				Current / Previous Year variance
Committee Roles	Regular Volunteers UNDER 18	Regular Volunteers OVER 18	Occasional Helpers	
6	0			-33%
39	31	135	19	-4%
69	50	187	11	-17%
72	104	347	33	14%
93	63	263	50	15%
26	20	42	5	-6%
90	52	239	16	6%
44	28	132	27	7%
41	35	137	20	16%
<b>480</b>	<b>383</b>	<b>1,482</b>	<b>181</b>	
		<b>Total:</b>	<b>2,526</b>	<b>5%</b>

The upturn for Girlguiding is linked to a local recruitment drive aligned to the national campaign, in addition to the development of a new unit helper role which has been popular. Scouts have developed a comprehensive [toolkit](#) for local units to use, which has a distinct focus on building relationships.

## 7. Awards, Training & Workforce Development

### 7.1 Young People Awards & Development

This table highlights the awards achieved and/or development opportunities accessed by young people who have participated in activities and programmes delivered by SCVYS member groups. The level of young people's achievements overall has increased by 23% on the previous year, including a 68% increase in those completing Duke of Edinburgh awards (predominantly via uniformed groups).

Award / Course	Countywide	Cannock	East Staffs	Lichfield	Moorlands	Newcastle	Stafford	South Staffs	Tamworth	Total
Duke of Edinburgh - Bronze	3	52	71	55	11	17	46	9	21	285
Duke of Edinburgh - Silver	0	16	38	10	1	4	20	0	8	97
Duke of Edinburgh - Gold	0	0	18	8	2	2	3	0	1	34
Young Leader	5	38	3	17	2	22	47	15	0	149
Introduction to Youth Work (Level 1)	0	1	2	7	0	2	0	2	0	14
Youth Work (Level 2/3+)	0	1	1	9	1	1	0	0	0	13
ASDAN	0	0	1	20	0	0	32	0	0	53
Other internal recognition awards	43	296	249	493	231	230	912	80	225	2,759
<b>Total by District</b>	<b>51</b>	<b>404</b>	<b>383</b>	<b>619</b>	<b>248</b>	<b>278</b>	<b>1,060</b>	<b>106</b>	<b>255</b>	<b>3,404</b>

### 7.2 Volunteer / Staff Training & Development

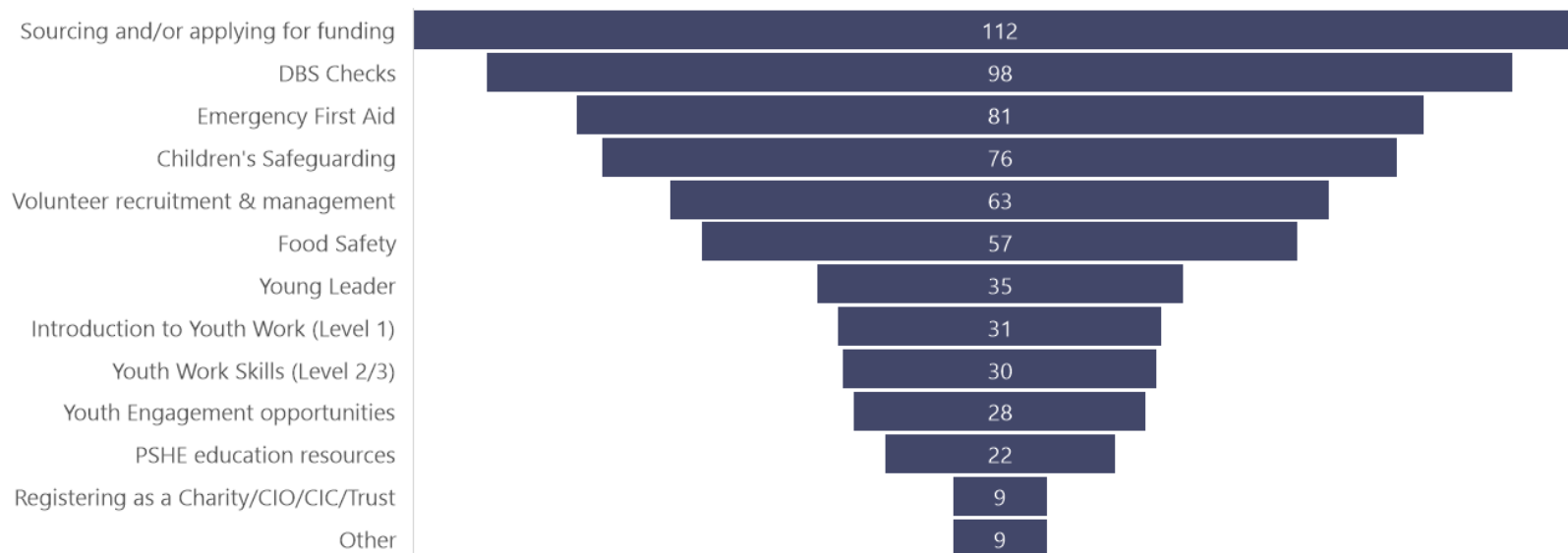
From a VCSE workforce development perspective, the table below highlights the range of training undertaken during the 2023-24 period by volunteers and staff who are supporting the delivery of provision within SCVYS member groups, thereby providing them with the skills, knowledge and confidence to discharge their roles effectively.

Course	Countywide	Cannock	East Staffs	Lichfield	Moorlands	Newcastle	Stafford	South Staffs	Tamworth	Total
Emergency First Aid at Work	4	70	137	92	12	93	109	24	29	570
First Aid 1st Response	250	27	13	1	3	29	13	8	6	350

Food Safety Level 2	0	48	75	62	9	52	30	9	43	328
Children's Safeguarding Awareness	1,387	95	262	220	54	218	242	70	86	2,634
County Lines or CSE Awareness	4	23	105	23	15	42	14	61	37	324
Introduction to Youth Work (Level 1)	2	0	4	5	1	0	0	1	0	13
Youth Work (Level 2/3+)	0	0	2	14	5	2	12	0	1	36
Trauma Informed Practice	2	1	41	15	12	32	9	1	5	118
Other training	25	80	262	201	24	188	114	12	75	981
<b>Total by District</b>	<b>1,674</b>	<b>344</b>	<b>901</b>	<b>633</b>	<b>135</b>	<b>656</b>	<b>543</b>	<b>186</b>	<b>282</b>	<b>5,354</b>

### 7.3 Future Training & Support needs of SCVYS member groups

To help inform the development of SCVYS forthcoming support offer to the sector, members were asked if there was any training or specific support their organisation might need moving forwards. Respondents could select from a list of predetermined options and the results unsurprisingly indicate that Funding, Children's Safeguarding & DBS checks, First Aid, Volunteer recruitment and Food Safety remain high priority areas.



For those that stated 'Other' types of training or support, this comprised requests for Fire Safety (x2); Marketing & Promotion to get more CYP involved (x2); Outdoor First Aid (x1); Designated Safeguarding Lead training (x1); Safeguarding Awareness for young leaders (x1); Trauma Informed Practice (x1) Safeguarding Vulnerable Adults (x1); Level 2 Angling Coaching (x1) and training aimed at those working with young children and families (x1).



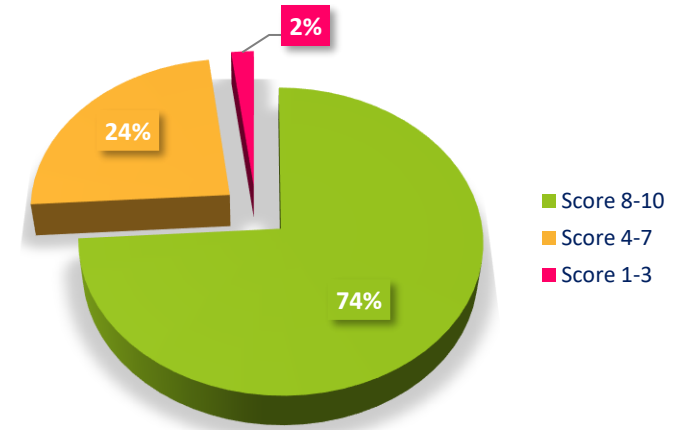
# 8. Financial Sustainability & Resilience

This section was aimed at gaining a more in depth understanding on the resilience and financial sustainability of SCVYS member organisations and ultimately whether Staffordshire’s CYP voluntary sector feels in a strong position as cost-of-living pressures continue to bite.

## 8.1 Member Confidence

SCVYS members were asked to score the level of confidence they had in the future of their organisation as a whole, on a scale of 1-10.

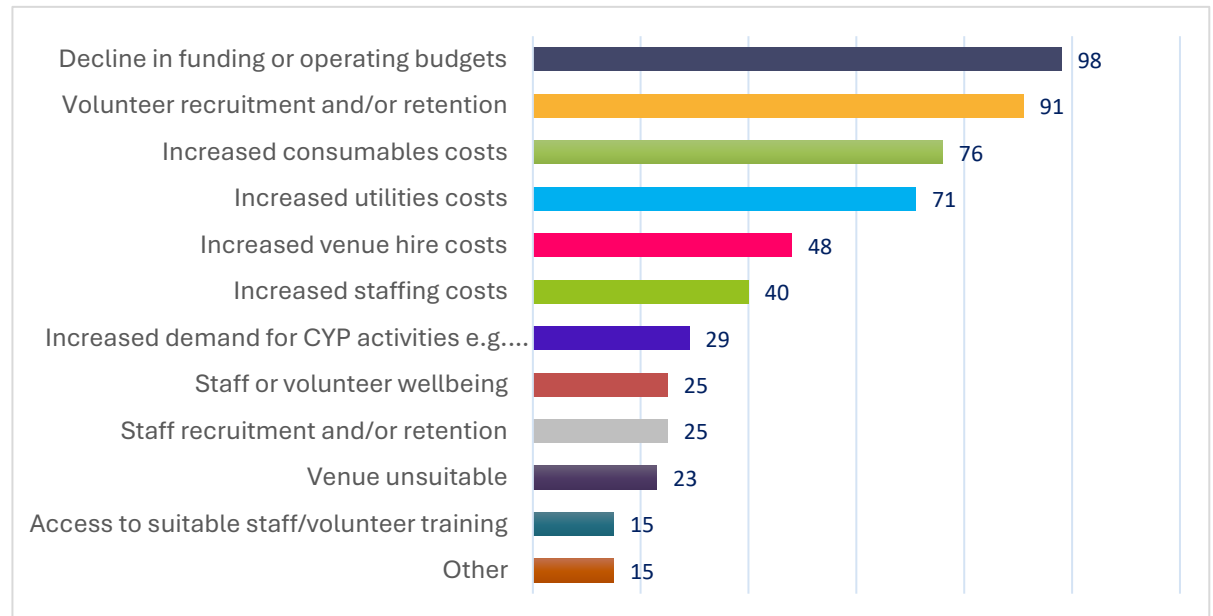
74% of those responding scored 8 or above, with 10 being very confident about the future. This level of confidence is exactly consistent to the previous year and is encouraging to see that the sectors optimism hasn’t waned, despite ongoing organisational challenges remaining as can be seen in 8.2.



## 8.2 Current Challenges

Members were asked about the main challenges currently having an impact on the running of their organisation. Again, respondents could select from a list of predetermined options (up to a maximum of 5) and/or provide their own reasoning. Results can be seen in the chart to the right with a decline in funding and volunteer recruitment posing the biggest challenges closely followed by a host of increased costs being experienced across several operational areas. Those elements cited under the ‘Other’ category include:

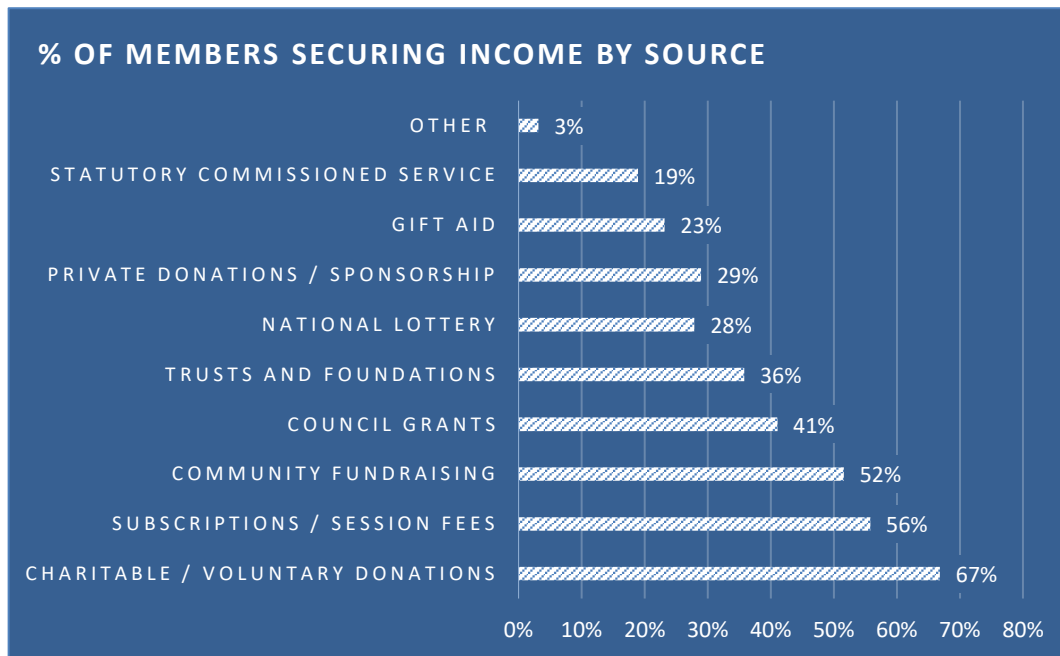
- Venue & Site - Size of the delivery space inadequate when high numbers of people attend; Toilet access; Weather affecting the condition of playing fields.
- Governance challenges and high turnover in the personnel who run provision.



- Partnership working - Low capacity of partnerships to deliver activity; Working with statutory agencies is difficult when attempting to arrange outdoor events e.g. council red tape.
- Finding qualified youth workers to deliver.
- DBS checks must be completed centrally by the Diocese which can take time.
- High demand for products and the logistics of deliveries (Period poverty organisation) or the overwhelming demand for services (Crisis support organisation).
- Low attendance numbers and teenage motivation to engage in activity.
- Proactis system is a barrier to increasing numbers (SEND organisation) due to resource, time, and capacity to complete the bidding process.

### 8.3 Member Income Sources & Level

The majority (135 / 71%) of SCVYS members are categorised as micro and small organisations, with 34% of these reporting an annual income of £10k or less. Over half of members secure their income from the public via a combination of charitable/voluntary donations (67%), subs/session fees (56%) and community fundraising (52%). Just over a third of organisations had secured funding from trusts & foundations (36%) and council grants (41%).



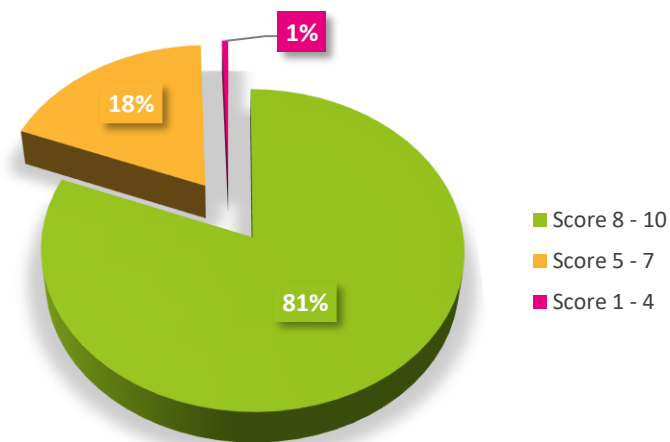
Income band	Size	No. of organisations	% of all organisations
Less than £1,000	Micro	20	10.53
£1,001 to £10,000	Micro	45	23.68
£10,001 to £50,000	Small	43	22.63
£50,001 to £100,000	Small	27	14.21
£100,001 to £250,000	Medium	32	16.84
£250,001 to £500,000	Medium	14	7.37
£500,001+	Medium/Large	9	4.74
<b>All organisations</b>	<b>Total</b>	<b>190</b>	<b>100%</b>

## 9. Member Rating on the support received from SCVYS

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SCVYS members were asked to rate the support they had received from SCVYS during the 12-month period on a scale of 1-10. **81%** of those responding scored 8 or above, with 10 being excellent. A sample of the accompanying member feedback can be seen in **Appendix 1** below.

The main reason for scores at the lower end of the scale (4-6) related to members not having cause to access SCVYS Development Worker support directly or not being aware of the full range of support on offer. They did welcome the regular information updates via email including funding, safeguarding and SCVYS quarterly bulletin.



## 10. Conclusion

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This is the most comprehensive and sophisticated census data SCVYS has ever collected, with new detail around SEND provision, awards and training for workforce and young people, barriers to participation, income levels and sources, current challenges and also making a distinction between regular and occasional provision and therefore young people's participation.

This makes some comparisons difficult, but where we can, the stand-out statistics are significant increases in the number of volunteer roles being undertaken by young people under the age of 18 (79% increase) contributing to a healthy increase in overall volunteering of 13%. This contrasts with a significant fall in paid staff (20%) which may indicate an increasing reliance on volunteers due to less access to funding to pay staff. Young people and workforce achieving awards, including Duke of Edinburgh, and completing training, which is separated this year, has also risen significantly (70%).

Considering the disinvestment in youth and prevention services over the last 15 years it is astonishing that this census report conveys such a positive picture of a seemingly thriving and vibrant sector. All the anecdotal evidence suggests that this is an incredibly tough time for voluntary organisations to operate in, particularly the funding environment. SCVYS will seek to understand this in more detail in our upcoming 3rd edition of the State of the Voluntary Youth Sector in Staffordshire to be published in November which continues the story from 2013 and 2019.

The value to statutory partners of a specialist youth infrastructure organisation in Staffordshire like SCVYS is again evidenced throughout this report, and we remain committed to standing alongside our member organisations, providing every ounce of support we can to enable them to carry on their fantastic work of valuing, investing and engaging with local children, young people and families.

# Appendix 1: Sample of Member Feedback

Limited exposure so far but found the team to be very helpful during interactions and supporting a grant application.	Always very engaging and will support us as much as possible with our needs. Regular emails with funding opportunities are helpful.	Very supportive, very good with policies and procedures and help with DBS checks and training.
We don't ask much of SCVYS at present, but they have always helped with our requests. We are currently investigating training 10 of our leaders in emergency first aid through SCVYS.	Although we are very self-sufficient, it is vital for us to have the backup in the form of the support that SCVYS offer. The service that they provide is vital for the youth voluntary sector in Staffordshire.	My DW keeps me up to date on events, training, grants etc that are available. I also know I can ring her if I need her help or advice. I need to use her help more in this next year.
I think belonging is great, we haven't needed much support in the last year but have accessed free training in first aid and food hygiene which is a real blessing and saves us lots of money. In addition, we find the funding newsletters can highlight grants we were not aware of or prompt us to a fast-approaching date.	The regular contact via email is good with information about funding, newsletters and resources e.g. PSHE. The excellent opportunities for training invaluable to us as we do not have a budget for training. Also, the Lee Simmons awards allowed me to nominate the staff team for their efforts and the certificate is displayed at the youth club.	Knowing that our development worker would always be available if we needed to contact her for any reason. The past year has been difficult due to uncertainty over the renewal of the lease, but we have continued to deliver services. Situation resolved and we look forward to a hopeful future, with your support.
We have really enjoyed SCVYS funding workshops, networking events and support given to young people who are learning about the political landscape.	We haven't needed a huge amount of support but whenever it has been needed someone has always responded to us and if they couldn't help signposting us to someone who could.	We really appreciate that you are there for us to contact if we need to run something past you or have a rant! First Aid and food safety training availability is great. Thank you.
I cannot put into words how grateful we are of the organisation and our development worker, always on hand to support and guide.	Hard to score as I don't believe we consume much but what we do get is good. As a large charity we do get a lot of support from our HQ. I recognise the great work SCVYS does to support small local charities who don't have this support system.	Our DW, and all the team at SCVYS are always helpful, informative and care about the organisation and take the time to get to know the organisation and our needs and requirements, we feel very supportive and couldn't ask to be supported by a better organisation developing infrastructure support.
Great advice via face to face or regular emails. Excellent DBS service. Very helpful with any queries we may have.	We have had a change in our management structure and the new team has reached out to SCVYS for support and information, which was very helpful.	We receive constant support from SCVYS through email bulletins, through relevant information, through funding opportunities and any updates that are relevant to our organisation. We are always impressed with the support we receive.

<p>Our Development worker is approachable, on hand, friendly and supportive. We know we can ask anything at any time, and we will be helped as far as possible. We appreciate being kept in the loop about new developments and opportunities. We enjoy opportunities to network at events and also the advocacy work SCVYS does on young people's behalf. My only area where we miss out a bit sometimes is because we work with younger children and families for obvious reasons. SCVYS is focussed on youth, so we sometimes feel we fall between the cracks a bit in needing training and opportunities for children rather than young people.</p>	<p>SCVYS has been with us since we started just over 9 years ago, and we are confident in our new direction and are looking forward to celebrating our 10th year anniversary with you all next year. SCVYS are a vital part of our success, they are always there with advice, they know who we need to link with and where we need to go for funding, training, etc. Our DW has been our shining star from day one. SCVYS young leaders training camps were brilliant, and we would like to see these back.</p>	<p>This year we have reached our 10th anniversary - thanks to the support from SCVYS for helping us to set up as an independent club in the first place - we wouldn't be where we are today without SCVYS, and our wonderful key worker.</p> <p>Our volunteers have been trained by SCVYS on various topics from youth work to first aid, and safeguarding. We have found funding to keep us going and provide equipment for the young people. We have received guidance on our policies and been able to provide a voice for the young people of Tean and surrounding areas.</p>
<p>Our DW has been excellent, very supportive and helpful. We're not sure how we would have managed without her. She is always at the end of the phone/email.</p>	<p>Links to available grants list, still get a lot that are not relevant to us as a Church organisation. Our DW is always willing to help advise and be there to support if needed and responds quickly to her emails.</p>	<p>Our DW has always been outstanding in her support as part of her role, always been at the end of an email / telephone when I need advice and always thinks outside the box.</p>
<p>Training has been a very important matter for us, and we know that we can get all the advice we need from them.</p>	<p>I have found my DW extremely helpful in supporting our charity in signposting funding opportunities and training opportunities in particular. We are very grateful to her for this support.</p>	<p>SCVYS are always there at the end of the phone should you need support or advice, and they advocate hard for young people to be seen and heard.</p>
<p>When asking for advice on applying for grants, we have been supported by having various grant opportunities sent to us which are relevant.</p>	<p>Always support with whatever needed. Very responsive and helpful. Communications about opportunities are also excellent!</p>	<p>Always there when you need them. Great support with the PSHE resources and also the training opportunities.</p>
<p>Enormous value of support with policies &amp; procedures; supporting refugees in introduction to youth work and obtaining DBS clearance.</p>	<p>I know that, had I needed to access help, SCVYS have always been an email away!</p>	<p>The courses I have been on have been excellent, and when support has been required SCVYS has always been willing to help.</p>
<p>Always very knowledgeable and goes the extra mile to help and answer questions.</p>	<p>Always there, immediately reply, never pushing anything or selling anything, genuine relationship.</p>	<p>Think we're never going to have enough capacity to support East Staffordshire, our DW and SCVYS are always available for support.</p>
<p>A wide range of opportunities and support available that is communicated very well. Any support needed is always provided.</p>	<p>Absolutely first-class correspondence nothing is too much trouble.</p>	<p>The team at SCVYS have given us fantastic support when required and I must say they are all very professional and a credit to organisations like us.</p>

The support we have received over the past 12 months has been great, we are kept up to date with training and funding opportunities.	Our DW has always been incredibly helpful whenever we've approached her with any questions or queries, always endeavouring to find accurate information and guidance as and when requested. Much appreciated, thank you 😊	Our DW is always very helpful. We've just converted to a Charity which is exciting! and SCVYS supported us with that. We're also very grateful for all the funding emails and offers of training.
Very much appreciate the grant sharing emails, and the funding fair event was excellent.	SCVYS has been amazing, not matter what we need they are always available to help however they can.	Very friendly, always on hand when needed. Very understanding.
SCVYS provide a helping hand and keep us in the loop of opportunities which can support our organisation, and that input is much appreciated.	Whenever we have contacted our DW for support she always comes back to us straight away and has been very supportive over the last 12 months.	I always find SCVYS to be very helpful and informative and proactive in keeping us up to date with relevant, current information.
Only just joined, but support to do so was excellent.	Very grateful for the support given from SCVYS.	Always responsive and informative.
Always on the end of the phone, the website is useful. Course availability is good.	Amazing support when we have needed them re: bid applications etc.	We really appreciate access to training (safeguarding) and advice on possible grants.
Do not bombard with emails, information that is sent is relevant. Needs for support are always met.	Great support, the funding updates are incredibly beneficial plus support around developing our offers.	Regular updates on training opportunities, funding sources and general information.
Generally, very reactive to queries for information and keeping us informed about changes to DBS.	We don't ask for much support but whenever we have SCVYS have always helped.	Our DW has been fantastic - very supportive, informative and helpful!
Our DW has helped us tremendously and is a lovely lady who gives great support, guidance and advice.	Great support with online training needs.	We have support with funding applications, which when requested has been prompt and thorough.
We are fairly self-sufficient. Regular emails and notifications allow us to access anything we feel interested in.	We have been very happy with the knowledge, guidance that SCVYS have provided us over the last few months.	Our DW is always on hand to respond or help us in keeping the organisation working and giving us the support we need.
Always available via email for specific advice when needed and regular emails about funding etc regular support with media work, funding sources, DBS and safeguarding.	Always at the end of the phone if we have any questions. Make the time to meet with us, approach is very personal.	Our DW is always available and responds to my emails as and when needed and provides support for the group and the community centre.
Lots of informative emails and met with my DW so she could understand our needs, which she then responded to.	Always able to get the help I need, the people at SCVYS make me feel included and are personable.	Very responsive and communication is amazing. Our DW is knowledgeable and super helpful.

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